

**Honeywell Security Group**

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There is a service pack now available to resolve the issue that Microsoft hot fix KB981793 caused with WIN-PAK SE, WIN-PAK PE and NStar.

Please go to [Product Updates and News Requests](#) and register to receive the service pack. You must select the option for the service pack under Access Systems and agree to the End User License Agreement. Once registered, the service pack will automatically be emailed to the email address provided.

IMPORTANT! You will need the WIN-PAK or NStar software build number to ensure the correct file is downloaded. To locate the build number of the software, click on the **Help** option on your WIN-Pak or NStar toolbar, then choose **About**.

Now Available:

- WIN-PAK SE or PE Build 633.2 will be upgraded to Build 633.2.0.1
- WIN-PAK SE or PE Build 633.12 will be upgraded to Build 633.12.0.1
- WIN-PAK SE or PE Build 633.12.4 will be upgraded to Build 633.12.4.1
- NStar Release 2 Build 648 will be upgraded to Build 648.0.0.1
- NStar Build 45.2 will be upgraded to Build 45.2.0.1
- NStar Build 47 will be upgraded to Build 47.0.0.1

You must install the service pack on all WIN-PAK or NStar computers in your system (servers and workstations). For WIN-PAK or NStar builds not listed, you will need to consult your customer service representative to upgrade your software to one of the above releases.

WIN-PAK PRO CS installations will receive the update automatically as part of their Software Service Agreement (SSA).

For questions, please contact your Regional Sales Manager.